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PRESS RELEASE

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NORCAL Announces Launch of New Website and My NORCAL Log-In

San Francisco, CA (August 18, 2006) – NORCAL Mutual Insurance Company announced today the launch of its new corporate website (www.norcalmutual.com) and enhanced My NORCAL Log-In online account management service for policyholders and other key stakeholders.

NORCAL has redesigned its corporate website to offer policyholders an enhanced online experience. Features of the new website include:

- More ways to get in touch with NORCAL
- More information about NORCAL's coverages, claims handling services, and risk management and CME program
- Resources to support policyholders in their practices, including the *Claims Rx* and *Medical Liability Watch* newsletters, links to organized medicine, and more

In addition to the main website, NORCAL has also revamped its secure My NORCAL Log-In to make account management quicker and easier for policyholders and brokers. My NORCAL Log-In users can make online bill payments, generate and send certificates of insurance (COIs) and credentialing letters, update contact information, access reports, view billing history and more.

"Our mission at NORCAL is to be more than just a medical liability insurance company," said James Sunseri, President & Chief Executive Officer of NORCAL. "With this in mind, we've redesigned the NORCAL website to meet the needs of today's increasingly Web-savvy medical professionals. We fully expect the new design and content at www.norcalmutual.com to better support the many needs of our policyholders and other stakeholders, to become an invaluable information resource and to enhance the overall user experience."

NORCAL Mutual Insurance Company was formed in 1975 to provide the highest quality medical professional liability insurance, products and services to its policyholders. NORCAL insures over 12,000 physicians, medical groups, hospitals, clinics and healthcare facilities primarily in Rhode Island, California and Alaska.

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