



IMAGING CENTER

LOCATION APPLICATION

This is a supplemental application. Please complete a separate application for each facility. If a question does not apply to the facility, state "N/A." Use the Remarks section if you need additional space or attach additional pages as necessary. Your signature is required on page 17.

In addition to the completed application, please provide the following items:

- Copies of the facility's letterhead(s) and advertisements
- A list of all procedures permitted to be performed in the facility

SECTION I IDENTIFYING INFORMATION

Name of Facility							
Address		City		County		State	Zip Code
Telephone Number		Fax Number			Website Address		
Location Type: <input type="checkbox"/> Freestanding – Hospital Satellite <input type="checkbox"/> Freestanding – Independent <input type="checkbox"/> Hospital-based Inpatient <input type="checkbox"/> Hospital-based Outpatient <input type="checkbox"/> Mobile Unit <input type="checkbox"/> Other (specify): _____							
Imaging Type(s): <input type="checkbox"/> Computed Tomography <input type="checkbox"/> Nuclear Medicine Imaging <input type="checkbox"/> Ultrasound – Gynecological <input type="checkbox"/> Magnetic Resonance Imaging <input type="checkbox"/> Stereotactic Breast Biopsy <input type="checkbox"/> Ultrasound – Obstetrical <input type="checkbox"/> Mammography - Diagnostic <input type="checkbox"/> Ultrasound – Breast <input type="checkbox"/> Ultrasound – Vascular <input type="checkbox"/> Mammography - Screening <input type="checkbox"/> Ultrasound – General <input type="checkbox"/> Other (specify): _____							
Hours of Operation:	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday

1. Please describe the ownership of the facility. If there is more than one owner, attach an organizational chart that identifies the facility's ownership structure and each owner's percentage of ownership interest:

2. Are the services provided in the facility limited to a specific physician or medical group? Yes No

If yes, please identify the physician or medical group:

SECTION II COVERAGE/INSURANCE INFORMATION

Facility Requested Effective Date (the date you wish coverage to begin)

NOTE: Please complete this question only if this is an application to add a new location to an existing NORCAL policy. NORCAL should receive the application at least thirty days before the Requested Effective Date.

_____ 12:01 a.m. Local Time
 Month Day Year

Facility Prior Acts Coverage (check one)

If approved, Prior Acts Coverage, also known as Retroactive Coverage or Nose Coverage, would provide protection for claims that 1) are first reported to NORCAL after the Policy Effective Date with NORCAL and the effective date of coverage for this location and 2) arose out of acts or omissions occurring on or after the Policy and location Retroactive Dates and before the termination or Expiration Date of that policy and location. The Retroactive Date is the earliest date on which a medical incident or occurrence may occur and for which coverage may be afforded under the NORCAL policy. Prior Acts Coverage provides an alternative to purchasing Tail Coverage from your current carrier, if applicable. This coverage does not apply to the optional Health Care General Liability Insurance. **NORCAL does not automatically provide Prior Acts Coverage.**

- The facility wishes to apply for Prior Acts Coverage. Additional premium will be charged if this coverage is approved. Unless you are notified by NORCAL that your request for Prior Acts Coverage has been approved, do not forfeit your right to purchase Tail Coverage from your current carrier. (Please identify the Requested Retroactive Date below and complete the Prior Acts Coverage section on page 15):
- The facility does **not** wish to apply for Prior Acts Coverage. It is understood that if the facility does not obtain Prior Acts Coverage, it will have no coverage with NORCAL for claims arising from any acts or omissions that occurred prior to the effective date of coverage for this location.

Facility Requested Retroactive Date

_____ 12:01 a.m. Local Time
 Month Day Year

NOTE: The Retroactive Date, if specified, must be the same as the Retroactive Date of your current policy.

Facility Professional Liability Insurance History

NOTE: Please complete the questions in this section only if one of the following applies:

- This is an application to add a new location to an existing NORCAL policy and it is not a brand new facility, or
- The facility's professional liability insurance history is different from the organization's professional liability insurance history as indicated on the Health Care Facilities Policy Application

1. Please complete the following regarding all professional liability insurance maintained by the facility during the past ten years, beginning with the most current. Please photocopy this page if additional space is needed.

Name of Insurer	Coverage Dates (Month/Day/Year)	Deductible or Self-insured Retention?	Policy Type	If Claims Made, Check One
	From: To:	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, specify type: _____ Amount: \$ _____	<input type="checkbox"/> Claims Made <input type="checkbox"/> Occurrence <input type="checkbox"/> Other: _____	<input type="checkbox"/> Tail Coverage purchased <input type="checkbox"/> Prior Acts Coverage purchased from subsequent insurer <input type="checkbox"/> Other: _____
	From: To:	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, specify type: _____ Amount: \$ _____	<input type="checkbox"/> Claims Made <input type="checkbox"/> Occurrence <input type="checkbox"/> Other: _____	<input type="checkbox"/> Tail Coverage purchased <input type="checkbox"/> Prior Acts Coverage purchased from subsequent insurer <input type="checkbox"/> Other: _____

2. If any one of the insurance coverages identified above was Claims Made Coverage, and the group/organization did not purchase Tail Coverage or Prior Acts Coverage, please explain in the Remarks section on page 16.

SECTION III HEALTH CARE PROVIDERS

1. Please provide the name and designation of the medical director:

2. Please identify the number of individuals in the following categories who provide services in or on behalf of the facility.

Provider Type	Partner/ Shareholder	Employee	Independent Contractor	Staff Member (excluding those in other categories)	Other: _____ _____
Physician/Surgeon					
Certified Registered Nurse Anesthetist					
Nurse Practitioner					
Physician Assistant					
Laboratory Technician/Technologist					
Licensed Practical/Vocational Nurse					
Medical Physicist					
Registered Nurse					
Ultrasonographer					
Vascular Technician/Technologist					
X-ray Technician					
Other: _____					
Other: _____					

3. Does the facility lease any health care personnel from other organizations or individuals (e.g., temporary employment agencies)?
 Yes No

If yes, please provide a copy of the contract(s).

4. Are all personnel who provide professional health care services in or on behalf of the facility licensed and/or certified as required by state law for the services they provide? Yes No

If no, please explain:

5. Please answer the following regarding those individuals who render services in or on behalf of the facility but who are **not** employees:
- a. Are they required to maintain professional liability insurance with limits of liability of at least \$1 million per claim/\$3 million annual aggregate? **Yes** **No**
 - b. Are they required to provide proof of professional liability insurance at least annually? **Yes** **No**

If you answered no to question 5a or 5b, please explain:

6. Please check all that apply to individuals who are rendering services in or on behalf of the facility but who are not owners or employees:

Share in the facility's profits and/or overhead expenses?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Use the facility's letterhead?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Use the facility's advertisements?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Bill under the facility's name?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If you answered yes to any one of the above, please identify the name and designation of each individual and the applicable common action(s) pertinent to him or her:

SECTION IV ACCREDITATION, CERTIFICATION AND LICENSURE

1. Has the facility ever been denied accreditation, certification and/or licensure, has its accreditation, certification and/or licensure ever been suspended or revoked or has it been subject to probationary terms or conditions? **Yes** **No**

If yes, please explain and provide a copy of the results of the inspection(s) that led to the denial, suspension or revocation:

2. Please provide copies of the facility's state license(s) and certificate to participate in the Medicare program.

If the facility is not currently licensed and/or certified, please explain:

3. Is the facility currently accredited? **Yes** **No**

If yes, please identify each agency and provide proof of accreditation, a copy of the agency's most recent inspection report and the facility's responses to any contingencies and/or deficiencies:

ACR JCAHO AAAASF AAAHC IMQ Other: _____

If no, please indicate the following below:

- Whether the facility is scheduled for an inspection, and if so, specify with which agency and the date of the inspection
- The agency (governmental or nongovernmental) that last performed an on-site inspection at the facility and the date it performed the inspection:

SECTION V IMAGING AND PROCEDURES

1. How many operating/procedure/imaging rooms does the facility have? _____
2. Please complete the following table regarding the *estimated* number of diagnostic examinations and therapeutic procedures to be performed in the facility during the current year and the *actual* number of diagnostic examinations and therapeutic procedures that were performed in the facility during the applicable prior years. Please provide the numbers for each calendar year (January through December).

	Current Year Estimate	First Prior Year	Second Prior Year	Third Prior Year	Fourth Prior Year	Fifth Prior Year
Diagnostic						
Therapeutic						

3. Please provide the estimated percentage of examinations and procedures that will be performed in the facility using the following types of anesthesia. Please use the American Society of Anesthesiologists' current definitions for the levels of sedation/analgesia:

Local/ Topical Anesthesia	Regional Anesthesia (excluding spinal/epidural)	Spinal/Epidural	Moderate Sedation	Deep Sedation	General Anesthesia
%	%	%	%	%	%

4. Please identify what percentage of the patients treated in the facility are classified in each of the following American Society of Anesthesiologists physical status classifications:

Class I: _____% Class II: _____% Class III: _____% Class IV: _____% Class V: _____%

If you indicated that Class III and above patients are treated in the facility, please identify the procedures performed and the types of anesthesia used on these individuals (attach additional pages as necessary):

5. Does the facility have a credentials committee/governing body that approves the permissible examinations and procedures for each medical specialty? **Yes** **No**

If **yes**, are the examinations and procedures that are performed in the facility limited to those that have been approved by the credentials committee/governing body? **Yes** **No**

If you answered no to either question, please explain:

6. Are all individuals who interpret images on behalf of the facility and/or perform procedures in the facility required to maintain and provide proof of hospital privileges for the studies they intend to interpret and/or the procedures they intend to perform? **Yes** **No**

If **no**, please explain and identify the credentialing process used to ensure that these individuals are qualified to interpret the applicable images and/or perform the applicable procedures:

7. Please indicate which of the following is performed for each patient before the examination/procedure and before the patient has received sedation (please check all that apply):

- History and physical examination Review of current medications and drug allergies
 Assessment of cardiopulmonary status Obtain informed consent

a. If you indicated that informed consent is obtained, is a written consent form always used to document that consent has been given? **Yes** **No**

If no, please identify how the patient's consent is documented:

b. Does any individual other than the anesthesiologist or the physician or surgeon performing the procedure perform any one of the items listed under question number 1 in lieu of the anesthesiologist or physician? **Yes** **No**

If yes, please identify the name and designation of the individual responsible, the item(s) performed by him or her and his or her qualifications:

8. Does anyone perform ultrasonography for nonmedical purposes (e.g., solely to create keepsake or entertainment photographs or videos)? **Yes** **No**

If yes, please explain:

9. Are patients administered intravenous or intrathecal contrast material in the facility? **Yes** **No**

If yes, is a physician always on-site when it is administered? **Yes** **No**

If a physician is not always on-site when intravenous or intrathecal contrast material is administered, please explain:

10. Are any cosmetic procedures performed in the facility? **Yes** **No**

If yes, please identify the procedures:

11. Are all patients discharged home within 23 hours of their examinations or procedures? **Yes** **No**

If no, please explain:

Mammography

NOTE: Please complete this section only if mammograms are performed in the facility.

1. Is the facility certified by the FDA? **Yes** **No**
2. What is the maximum number of mammograms that any single radiologist will interpret in a day? _____
3. Are mammograms overread by a second radiologist? **Yes** **No**
4. Are mammograms overread by computer algorithm in addition to a physician reading? **Yes** **No**
5. Are there any mammography units being utilized in the facility that have not been accredited? **Yes** **No**

If yes, please explain:

6. Does the facility have a process in place to ensure that all personnel involved in mammography are and remain qualified in mammography in compliance with the Mammography Quality Standards Act (MQSA)? **Yes** **No**

If no, please explain:

7. Who is responsible for determining the need for a diagnostic mammography vs. a screening mammography?
 Referring Physician Radiologist in the Facility Other: _____

8. Do facility personnel always do the following before the performance of mammography:
 - a. Inquire as to whether any previous breast imaging was performed? **Yes** **No**
 - b. Attempt to obtain and provide the interpreting radiologist with the prior breast imaging study(ies) if a previous breast image had been performed? **Yes** **No**
 - c. Update the patient's medical record to indicate that there was a failure to access the study(ies) if there is a previous breast imaging study(ies) and facility personnel are unable to access it? **Yes** **No**

If you answered no to any one of questions 8a, 8b or 8c, please explain:

9. If a prior mammogram is not accessible, is the radiology report documented to indicate that it was not accessible? **Yes** **No**
10. If an outside study is requested, is there a suspense file process to ensure that a timely report is sent to the referring physician or patient? **Yes** **No**

If you answered no to question 9 or 10, please explain:

Self-Referral Patients

1. Does the facility accept self-referred patients? **Yes** **No**

If **yes**, please complete the remaining questions in this section.

2. Is each patient required to provide the name of his or her primary care physician? **Yes** **No**

If **yes**, are the results always sent to the patient's primary care physician? **Yes** **No**

If the results are not sent to the primary care physician, please explain if and how it is ensured that the primary care physician receives the results:

3. If applicable, please describe the facility's protocol for the handling of results for patients who are not required to give the name of their primary care physicians or do not have primary care physicians, including a description of how the arrangement for follow-up care is handled:

SECTION VI ANESTHESIA

NOTE: Please complete the questions in this section only if patients are administered moderate sedation, deep sedation, spinal/epidural anesthesia or general anesthesia in the facility and answer them only as they relate to these patients.

1. Please indicate what professional discipline (or specialty) of provider is credentialed and privileged to administer the following types of anesthesia in the facility. Please use the American Society of Anesthesiologists' current definitions for the levels of sedation/analgesia:

	Anesthesiologist	CRNA	Physician/ Surgeon	Dentist	Registered Nurse	Other: _____
Spinal/Epidural	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
IV Block	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Major Nerve Block (i.e., brachial plexus, femoral nerve, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Moderate Sedation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Deep Sedation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
General Anesthesia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Are all individuals who provide anesthesia in the facility required to maintain and provide proof of hospital privileges for the type(s) of anesthesia they intend to administer in the facility? **Yes** **No**
3. Is there an educational/credentialing mechanism in place that periodically evaluates and documents the competency of the individuals providing anesthesia in safely administering the medication, recognizing and treating any complications that may arise, and recognizing emergency situations and instituting emergency procedures? **Yes** **No**
4. Does the facility maintain pharmacological antagonists for the opiates and benzodiazepines administered, and is the person responsible for administering the anesthesia adequately familiar with their roles? **Yes** **No**

If you answered no to question 2, 3 or 4, please explain:

5. Is intravenous propofol administered in the facility? Yes No

If yes, is anyone other than an anesthesiologist or CRNA administering the intravenous propofol? Yes No

If yes, please identify each individual, his or her designation, the type of training that he or she has received and the qualifications of the individual(s) who provided the training:

6. Please indicate if the following types of patients are treated in the facility with the use of moderate sedation, deep sedation, spinal/epidural anesthesia or general anesthesia:

Pediatric: Yes No Neonatal: Yes No

If you marked yes for either or both of the above, please complete the following:

a. Please identify the youngest age to be treated with general anesthesia: _____

b. Is the facility equipped with age-appropriate surgical and monitoring equipment? Yes No

c. If you indicated that pediatric patients are treated in the facility, is a Pediatric Advanced Life Support (PALS) certified provider immediately available during the perioperative and postoperative periods? Yes No

d. If you indicated that neonatal patients are treated in the facility, is a Neonatal Advanced Life Support (NALS) certified provider immediately available during the perioperative and postoperative periods? Yes No

If you answered no to question 6b, 6c or 6d, please explain:

SECTION VII PATIENT MONITORING, RECOVERY AND DISCHARGE

NOTE: Please answer the questions in this section only if patients are administered moderate sedation, deep sedation, spinal/epidural anesthesia or general anesthesia in the facility and answer them only as they relate to these patients.

1. Does intraoperative physiological monitoring include *continuous* use of blood pressure monitoring, EKG monitoring and oxygen saturation monitoring with pulse oximetry? Yes No

2. Is there a person dedicated to the *continuous* monitoring of the patient's vital signs and controlling the patient's level of consciousness during the procedure? Yes No

3. If general anesthesia is administered, is end-tidal CO₂ measured continuously and is there a means of measuring body temperature? Yes No

4. Does a provider certified in advanced resuscitative techniques (for example, Advanced Cardiac Life Support) always accompany patients throughout their perioperative and postoperative stay in the facility until the patient has been discharged home? Yes No

5. Who is responsible for monitoring patients during recovery?

Physician Certified Registered Nurse Anesthetist LVN/LPN
 Medical Assistant Registered Nurse Other (please specify): _____

Are patients *continuously* monitored by one of the above individuals in the recovery area? Yes No

6. Is a separate pulse oximeter available for each patient in the recovery area? Yes No

7. Is a licensed physician always on-site or immediately available by telephone until the patient has been discharged? Yes No

8. Is a patient's discharge always the responsibility of a licensed physician? Yes No

9. Are all patients provided written discharge orders? Yes No

10. Are all patients discharged with a responsible adult? Yes No

11. Do all patients receive a postoperative follow-up call from facility personnel within 24 hours of being discharged? Yes No

If you answered no to any one of questions 1 – 11, please explain:

SECTION VIII ANCILLARY SERVICES

1. Does the facility provide the following services on-site?

Pharmaceutical Yes No Laboratory Yes No

If yes, please answer the remaining questions in this section.

2. Does the facility maintain separate professional liability insurance for any one of these services? Yes No

If yes, please identify the service(s) for which the separate professional liability insurance is maintained and provide proof of the insurance:

3. Are the services provided only for individuals who will undergo an examination/procedure in the facility? Yes No

If no, please explain:

4. If laboratory services are provided on-site, please answer or provide the following:

a. Please identify which one of the following currently applies regarding the facility's CLIA certification:

- Certificate of Compliance Certificate of Accreditation Certificate of Waiver
 Certificate for Provider-Performed Microscopy Procedures Certificate of Registration
 No Certificate (please explain): _____

b. If the facility has a certificate of registration, when is the facility scheduled to be inspected? _____

c. Please provide a copy of the facility's laboratory license.

d. Are the laboratory services provided by the facility limited to those authorized by its CLIA certification? Yes No

If no, please explain:

SECTION IX TELEMEDICINE

Telemedicine is defined as "the practice of health care delivery, diagnosis, consultation, treatment, transfer of medical data and education using interactive audio, video or data communications. Neither a telephone conversation nor an electronic mail message between a licensed health care practitioner and another licensed health care practitioner and/or between a licensed health care practitioner and a patient constitute telemedicine."

1. Does the facility:

a. Provide telemedicine services? Yes No

b. Receive telemedicine services? Yes No

If you answered yes to either of the above, please explain and provide a copy of the contract(s):

2. If you indicated that the facility provides telemedicine services, do the telemedicine services involve a state other than the state in which your facility is located or in a country other than the United States? **Yes** **No**

If yes:

a. Please identify the state(s) and/or country(ies):

b. Are all practitioners involved in the telemedicine services on behalf of your facility licensed in the state(s) identified in question 2a? **Yes** **No**

3. If you indicated that the facility receives telemedicine services, are those who provide the telemedicine services to the facility located in a state other than the state in which your facility is located or a country other than the United States? **Yes** **No**

If yes:

a. Please identify the state(s) and/or country(ies):

b. Are those who provide the telemedicine services required to maintain a medical license in the state in which your facility is located? **Yes** **No**

c. Are those who provide the telemedicine services required to be credentialed at a local hospital in the state in which your facility is located? **Yes** **No**

If you answered no to question 3b or 3c, please explain and identify the minimum requirements required of the physicians:

SECTION X MISCELLANEOUS

1. Does the facility maintain a transfer agreement with any general acute care hospital(s)? **Yes** **No**

If yes, please identify each hospital and the facility's distance to it (in miles):

If no, please explain and identify the facility's distance to the nearest hospital emergency department (in miles):

2. Does the facility maintain a crash cart that is immediately available to each patient in the facility at all times and that is equipped with at least cardiac drugs (needed to comply with current ACLS standards), basic airway and IV access equipment, a cardiac monitor/defibrillator *and* supplemental oxygen? **Yes** **No**

If no, please identify the emergency equipment that is available in the facility:

3. Are any drugs, pharmaceuticals, devices or equipment used, administered, distributed or prescribed in or on behalf of the facility that are disapproved or not yet approved by the United States Food and Drug Administration (FDA) for treatment of human beings? **Yes** **No**

If yes, please explain:

4. Are all medications stored in a secure location and handled in compliance with federal, state and local laws and regulations? **Yes** **No**
5. Is there an emergency power source available? **Yes** **No**
6. Does the facility comply with all federal, state and local laws and regulations regarding the disposal of hazardous waste material? **Yes** **No**
7. Is all facility equipment (i.e., anesthesia, emergency, etc.) maintained, tested and inspected according to manufacturers' guidelines and federal, state and local laws and regulations? **Yes** **No**

If you answered no to any one of questions 4 – 7, please explain:

8. Is the facility involved in any teaching program or is it utilized to train individuals other than employees? **Yes** **No**

If yes, please describe the program, identify who provides the training, who is trained, what type of training is provided and how often this occurs, and attach any applicable information regarding the program:

9. Are services of the facility provided under any contractual agreement(s) (excluding those with managed care organizations)? **Yes** **No**

If yes, please identify the organization(s) and person(s) with which it contracts and provide a copy of the contract(s):

10. Are there any changes planned for the facility (for example, new specialties or new procedures)? **Yes** **No**

If yes, please identify the changes and the anticipated date on which the changes will be made:

SECTION XI RISK MANAGEMENT

1. Does the facility have a formal risk management program? **Yes** **No**

a. **If yes**, who (name and title) is responsible for the risk management program?

b. **If no**, please explain:

Credentialing

1. Does the facility have a formal process to credential its health care providers? **Yes** **No**

a. **If yes**, please identify who performs the initial credentialing (e.g., employee, hospital, outside company):

b. **If no**, please explain:

2. Does the facility evaluate the following when credentialing its health care providers?

Claim History Yes No **If yes, source(s) used:** _____

Hospital Privileges Yes No

Employment History Yes No **If yes, source(s) used:** _____

Education History Yes No **If yes, source(s) used:** _____

Felony/Misdemeanor History Yes No **If yes, source(s) used:** _____

Medical/Dental/Nursing and Narcotic Licenses Yes No **If yes, source(s) used:** _____

If you answered no to any one of the above, please explain:

3. Does the facility use the same credentialing procedures to credential independent contractors and locum tenens health care providers? Yes No

If no, please describe the credentialing process used:

4. How often are the facility's health care providers recredentialed?

Quality Assurance

1. Please identify which of the following written policies and procedures have been established by the facility:

To identify pregnant patients prior to the performance of any examination or procedure involving ionizing radiation

Handling of emergency situations

If established:

a. Are all health care personnel trained on them before being allowed patient contact? Yes No

b. How often is training updated? _____

2. Does the facility have written policies and procedures for monitoring and evaluating the effective management, safety and operation of imaging equipment that (at a minimum) satisfy the guidelines established by the American College of Radiology? Yes No

3. Does the facility have a formal process to evaluate and address concerns of unexpected patient outcomes? Yes No

4. Does the facility have a formal process to evaluate patient complaints? Yes No

5. Does the facility conduct patient satisfaction surveys? Yes No

If yes, how often: _____

Utilization Review

1. Does the facility have its own utilization review committee? Yes No

If yes:

- a. Does the facility have written policies and procedures for appeals of denied procedures? Yes No

b. Who performs the utilization reviews? _____

- c. Are claim denial procedures explained in writing to patients? Yes No

- d. Does a physician review all proposed denials of benefits? Yes No

- e. Is there a fast track appeal system for denied procedures that may severely impair the quality of life for a patient if not performed? Yes No

Medical Records

1. Does the facility currently use electronic medical records? Yes No

If yes:

a. Who is the vendor? _____

b. How often are the electronic files backed up? _____

c. Who backs up the files? _____

- d. Are the backed-up files stored at an off-site location? Yes No

If you answered no to question 1d, please explain:

- e. Are all systems (e.g., inpatient, outpatient, billing, scheduling) electronic? Yes No

If you answered no to question 1e, how are the different systems coordinated?

2. Do the facility's health care providers create and maintain a medical record for each patient under their care? Yes No

3. Is it a requirement that interpretive/operative/procedure notes be dictated/written on the day of the procedure? Yes No

If you answered no to question 2 or 3, please explain:

4. How are record-keeping deficiencies identified and handled?

SECTION XII SUPPLEMENTAL QUESTIONS

If you answer YES to any one of the following questions, you must provide a detailed, written narrative (including, but not limited to, date of occurrence, reason for occurrence and the resolution) and pertinent documentation (e.g., medical board documents, letters from a hospital, diversion program and/or treating physician, etc.).

1. Has any governmental agency **ever** investigated, placed on probation, suspended or taken any action against the facility? Yes No
2. Have the facility's membership, contractual participation or employment by any medical organization (e.g., hospital medical staff, group, independent practice association (IPA), health plan, health maintenance organization (HMO), preferred provider organization (PPO), private payer (including those that contract with public programs), medical society, professional association, medical school faculty position or other health delivery entity or system), **ever** been denied, restricted, suspended, revoked, not renewed, voluntarily or involuntarily surrendered, subject to probationary terms or conditions, or otherwise investigated or limited in any way, for possible incompetence, improper professional conduct or breach of conduct, or is any such action pending? Yes No
3. Has the facility **ever** surrendered, allowed to expire, voluntarily or involuntarily withdrawn a request for membership, terminated contractual participation or employment, or resigned from any medical organization (e.g., hospital medical staff, group, independent practice association (IPA), health plan, health maintenance organization (HMO), preferred provider organization (PPO), private payer (including those that contract with public programs), medical society, professional association, medical school faculty position or other health delivery entity or system) while under investigation for possible incompetence or improper professional conduct, or breach of contract, or in return for such an investigation not being conducted, or is any such action pending? Yes No
4. Has the facility or any facility member **ever** been accused of sexual misconduct? Yes No
5. Do you know if any individual who works on the facility's behalf has a prior history or propensity for sexual misconduct? Yes No

SECTION XIII CLAIMS HISTORY

Other than any claims, incidents, etc. that have already been reported on the organization's main application, if applicable:

1. Within the past ten (10) years, has a malpractice claim or suit been brought against the facility, or has the facility been notified of its involvement in a malpractice claim or suit, either directly or indirectly? Yes No
2. Is the facility aware of any medical incident or accident, conduct, circumstance or occurrence that might reasonably be expected to give rise to a claim or suit against the facility, directly or indirectly, even if you believe the claim or suit would be without merit?
 Yes No

If you answered yes to question 1 or 2, please complete a Claim Information Form on page 16 for each applicable claim, suit, incident, conduct, etc.

SECTION XIV PRIOR ACTS COVERAGE

NOTE: If the facility is not applying for Prior Acts Coverage, please skip this section.

Please ensure that your answers to the following questions reflect the facility's practice as it was during the Prior Acts Period.

1. Since the Requested Retroactive Date, has there been a change in the legal structure of the facility (for example, change in owners, type of entity)? **Yes** **No**

If **yes**, please explain and identify the appropriate dates:

2. Since the Requested Retroactive Date, have there been any material changes in the facility's practice (for example, types of procedures performed or services provided)? **Yes** **No**

If **yes**, please explain and identify the appropriate dates:

REMARKS

Beneath "Question Number," please indicate the question number and, if applicable, the letter (e.g., 2, 3b). Please photocopy this page if additional space is needed.

Page Number	Section Number	Question Number	Remarks
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Please provide any additional information material to the risk that has not otherwise been addressed in this application:

FOR CALIFORNIA AND RHODE ISLAND FACILITIES ONLY

I represent and warrant the truth of my statements and information mentioned herein, and that I have not withheld any information that may be relevant to the facility's coverage. I agree to notify NORCAL Mutual Insurance Company immediately if the facility's practice changes in any way and of any change in the information contained on this application.

Signature of Authorized Representative

Date

Print Name

FOR ALASKA FACILITIES ONLY

I represent the truth of my statements and information mentioned herein, and that I have not withheld any information that may be relevant to the facility's coverage. I agree to notify NORCAL Mutual Insurance Company immediately if the facility's practice changes in any way and of any change in the information contained on this application.

Signature of Authorized Representative

Date

Print Name

CLAIM INFORMATION FORM

Name of Patient: _____ Gender: Male Female

Age of Patient (at time of treatment): _____

Name of Claimant (if different than patient): _____

Location of Incident: _____

Allegation Against the Facility: _____

Facility Member Defendants: _____

Non-Facility Member Defendants: _____

Date Incident or Claim Was Reported to the Insurance Company: _____

Name of Insurance Company: _____

Disposition or Current Status of the Incident, Claim or Suit Against the Facility:

Open

- Incident has been reported but claim or suit has not been filed
- Claim or suit has been filed and is awaiting start of arbitration, mediation, trial, etc.
- Claim or suit is currently in arbitration or mediation or is being tried in court
- Settlement has been made or judgment returned but remains open

Closed

Date Closed (month/day/year): _____

- Incident was reported but claim or suit was not filed
- Claim or suit was filed but was dismissed or dropped before trial
- Claim or suit was filed but settlement was made
- Verdict or judgment was made in the entity's favor
- Verdict or judgment was made in favor of the plaintiff

Total loss payment amount (if payment made): _____

Amount paid on the facility's behalf: _____

Total verdict amount (if different than total loss payment amount): _____

